

**Our promise to you...**

**On site within two hours**  
**Complete make safe**  
**within four hours**





## Our mission and culture

Our mission is to provide a better way to manage emergencies and maintenance, to exceed our client's performance expectations and allow our trades to grow and expand their businesses through provision of work and quality processes.

The culture and philosophy at ETS is centred on fostering the values of authenticity, integrity, respect and equality =aire.

Together we can accomplish great things using the principles of AIRE.

This philosophy guides us in promoting excellence. We are available 24/7, every day of the year and it's our promise, to offer you consistency, to be onsite within two hours but also to offer the flexibility to cater to your needs or your client's requests.

Our national presence enables us to service both regional and rural areas. Our communication and reports are clear and concise. We are a one stop shop offering you fixed rates for services provided.





## **A better way to manage emergencies & maintenance**

### **Every trade – Every event – Every day**

ETS offers you more than just your average trade company. We can assist you with:

- **Storm, water and fire damage**
- **Cyclone destruction**
- **Security breaches**
- **Specialist reports and advice**
- **Make safe services across all trades**

#### **Contact us**

Contact us today to discuss the possibility of working together, to offer you an unmatched service in trades and services.

#### **Visit our website**

[www.emergencytradeservices.com.au](http://www.emergencytradeservices.com.au)

#### **Call 1300 755 455 or email**

[admin@emergencytradeservices.com.au](mailto:admin@emergencytradeservices.com.au)







## Emergency response

- **Make safes**
- **Commercial and residential**
- **Strata and highrise**
- **Aged care and retirement**
- **Camps and accommodation**
- **Education and childcare**
- **Industrial**
- **Health**
- **Retail**
- **Maintenance and compliance work**
- **Strip out interiors**
- **Quotes for repairs**
- **Specialised reporting services**

ETS provides rapid trade solutions within the Insurance and Corporate sectors.

Our unique ability to co-ordinate and deliver multiple trade services, Australia-wide, in two hours of receiving an emergency make safe or repair is why our clients use us.

We are always available and we do our best to serve our clients needs and exceed their expectations where possible.





## Roofing

- **Emergency repairs** (including general leaks, broken tiles and roof timbers)
- **Complete re-roofing**
- **Replace gutters, downpipes, valleys and flashings**
- **General roof maintenance**
- **Comprehensive roof reports**

High winds, storms, rain and other weather conditions can leave you with a damaged roof.

We can assist with all aspects of roof restoration and provide a secure, stable and safe environment for your home or business.

ETS offer the highest quality workmanship, exceptional experience and superior materials, on time every time.

Our fully insured and licenced trades' people ensure a fast turnaround on jobs big or small.





## Cleaning and sanitising – COVID-19

- **Up to 30 day protection**
- **Preliminary bioluminescence test before sanitisation**
- **Barrier is human, pet and eco friendly**
- **Safe for use around food, medical equipment, children, plants and animals and are kind to the environment.**
- **Commercial and residential**
- **Benchmarked against industry and regulatory standards**
- **Detailed report provided for verification**

In response to COVID-19, ETS can assist with cleaning and sanitising processes to destroy all microorganisms on contact, including bacteria, viruses and fungi.

We can provide the highest level of sanitisation services for your commercial, residential, public or healthcare premises.

Our sanitising process provides a long-wearing barrier film using an electrostatic bio-fogger to pump tiny microns of TGA approved hospital grade disinfectant into the air, killing any airborne bacteria or viruses. This



## Cleaning and sanitising – COVID-19 *(continued)*

disinfectant then settles on targeted surface areas where it quickly dries forming an invisible microscopic protective layer the disinfectant destroys 99.99% of all microorganism – bacteria, virus and fungi that comes into contact with it.

The use of this method of sanitisation is particularly effective in confined, high use areas and on high touch surfaces such as those found in public transport vehicles, health care premises, hospitality and supermarkets. They are safe for use

around food, medical equipment, children, plants and animals and are kind to the environment.

They do not contain harmful chlorines, bleaches, carcinogenic ingredients or endocrine disruptive compounds, making them safe to use on most common surfaces without damaging, staining, leaching, discolouring or corroding surfaces and are pH neutral.







## Facilities Maintenance

- **Repairs**
- **Maintenance**
- **Mowing and edging**
- **Tree trimming and pruning**
- **Garden beds**
- **Playgrounds – including verandas, pergolas and patios**
- **Sandpits and other play areas**

ETS is equipped and experienced in providing regular scheduled maintenance to enable our clients to maintain working and learning

environments that are safe and functional, and to minimise the requirement for breakdown/adhoc maintenance call outs.

We have tried and tested processes in place to schedule your building and/or grounds maintenance work to be completed on a regular basis, to ensure that your premises is kept in excellent condition.

Whether you have one or multiple sites, we can assist with keeping your maintenance up-to-date and take the worry out of finding multiple trades.







## Electrical services

- **Make Safes**
- **Commerical and domestic**
- **Maintenance and compliance work**
- **Reporting**
- **Level 2** (underground and overhead)
- **Emergency exits, testing and tagging**
- **Switchboard repairs and rewiring**

We provide a prompt and reliable service for your all your electrical needs combined with extensive knowledge and experience in all domestic, commercial, State and local government works.

We guarantee reliable, safe and competitive pricing and our extensively experienced and professional team will ensure that your premises and materials are treated with care.

We offer manufacturers guarantee and warranty including an Electrical Compliance Certificate for your peace of mind and insurance needs.





## Plumbing

- **Full plumbing inspections with comprehensive reports**
- **Blocked drains, toilets and pipes**
- **Repair or replacement of burst pipes**
- **Toilets** (repair and replacement)
- **Leaking taps, shower heads and pipes**
- **Hot water systems**
- **Comprehensive gas services, installations and reports**

ETS offer comprehensive, 24/7 Plumbing Services Australia Wide. We offer services in emergency make safes, repairs and also large projects.

We are able to collaborate with any one or more of our trades for example restoration experts to help clean up the damage which water can cause.





## Locksmith services

- **On-site repairs and servicing of security equipment, locks and door hardware**
- **Supply of locks, door hardware and security systems**
- **Installation of locks and door hardware**
- **Re-keying and key cutting**
- **Electronic security**
- **Restricted master key systems**
- **Emergency lock out service**

ETS can arrange prompt, professional and reliable locksmith service.

Whether it's a home or business, our goal is to provide a range of services for your total security solutions.





## Tree lopping

- **Tree removal**
- **Tree pruning**
- **Stump grinding**
- **Tree maintenance and advice**
- **Arborist reports**
- **Emergency tree works**
- **Risk management plans**

ETS offers a 24/7 emergency arborist service for all emergency and maintenance needs. Our team can provide the highest quality in tree pruning, tree lopping and stump grinding services with 100% safety

ensured to the public, all persons working and all surrounding structures so they are not interfered with or damaged during the lopping or pruning process.

We can also help to minimise the impact of impending damage from surrounding trees to your property both commercial and residential. Specialising in preventative maintenance.

Our aim is to ensure safety at the highest level, safety to you, your assets and others.





## Asbestos treatment and removal

- **Inspections**
- **Testing**
- **Encapsulation**
- **Removal**
- **Disposal**
- **Clearance certificates**

ETS can assist with the assessment, testing, treatment and removal of asbestos materials by our qualified asbestos technicians. Safety in dealing with asbestos issues is our priority.

Our technicians are equipped with knowledge of current legislative requirements for the safe treatment and disposal of asbestos material and extensive experience to handle any situation.

A hygienist can also be requested to issue a clearance certificate to a building or structure that has undergone asbestos treatment or removal, to declare the area is safe to be occupied.





## Engineering

- **Forensic analysis** of failed building components
- **Defective construction** and remedial solutions
- **Fire, flood, storm and impact damage** (building assessment, scoping and re-design)
- **Forensic re-design and 3D image production**
- **Subsidence investigation** (evaluation and remedial design)
- **Retaining wall failure** (investigation, evaluation and remedial design)
- **In-ground pool** defects and failures

Our Australia wide specialists are equipped to handle a high volume of Engineering services and investigations. When disaster strikes call ETS, our engineers are equipped to investigate, report, redesign and manage insurance claims requiring corrective work.

ETS have a dedicated team with specialised skills in structural, geotechnical and civil engineering, foundation movement assessment, distressed structures investigations and dilapidation surveys.



## Glass

- **Emergency glass repair or replacement**
- **Fly-screen repair or replacement**
- **New glazing** (windows, doors, splash backs, mirrors, frameless glass shower screens, glass pool fencing and more)
- **Solar-film** for your home or office
- **Insurance claims** for residential or commercial buildings

ETS provide services for all residential and commercial emergency glass replacement. From household windows and doors to complex commercial jobs.





## Cleaning and restoration

- **Emergency water extraction**
- **Drying and dehumidification**
- **Fire damage**
- **High pressure hydro washing**
- **Deodorisation**
- **Sanitation**
- **Flooring restoration**

ETS will provide you with uncompromising service that can fix almost any type of damage to your home or commercial property.

When you need emergency restoration or a complete home clean from fire, water or mould damage we can help

Whether your project is large or small, remote or CBD, our team have extensive experience in construction across a wide range of industries including government, commercial offices, industrial facilities, medical, retail, bulky goods retail, showroom, mixed-use, multi-unit residential sectors and land developments.







## Temporary fencing

- **Temporary fencing**
- **Make safe**
- **Residential or commercial**
- **Installation and pick up**
- **Monthly rental if required**

ETS can assist with temporary fencing for both residential and commercial clients. It's portable and flexible for a wide range of applications.

If fencing has been damaged and presents a risk to either the home or business owner, the general public or to the security of the premises, we can help with installation at any time.





## Scaffolding

- **Commercial and residential**
- **Towers installed and dismantled up to 11m**
- **Onsite to install within four hours Australia wide**
- **Available 24/7**

Our team can access heights and hard to reach areas of a building.

We arrange scaffolding to protect other trades from serious injury and adhere to workplace health and safety regulations for heights.

We have the ability to be onsite to erect any scaffolding within four hours of receiving a work order with our dedicated scaffolding team. Use us to get the job done right and quickly.





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Call us 24 hours a day – 7 days a week  
1300 755 455**





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